VIDEO TRANSCRIPT for Our Mission In Our Words

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Contact us via email at info@sc-inc.org.

00:00:02 Tenneille Aleshire, EVP & Chief Program Officer, SCI

People first is this idea of, before we are anything else, we are all people. And so if you look at somebody as a person first and you try to understand who they are, then that's the way that connection happens.

00:00:14 Nicole Williams, Talent Development Partner, SCI

Here at Service Coordination, we put people's needs first. We are creative when we need to be - when we're trying to help them get services and connect them to resources that are a bit outside of what one might consider the norm.

We do drive those solutions and that's how we tailor it to the persons that we serve.

00:00:31 Janet DeCosta, Manager, Team Member Experience, SCI

Our culture is surrounded around people centered... We have tried to prioritize and making sure all those needs are met and all those questions are answered so they can do their best work.

00:00:40 Kandice Ferrell, Vice President, Marketing & Communications, SCI

While we're looking at how do we continue to build those bridges into new areas.
New people that we can support and making sure that we're getting our message out there so people can really thrive, live the lives that they would like to live.

00:00:53 Jamie Stoner, SVP, Coordination of Community Services, SCI

When we think about case managers who might be going into the homes of people supported and family and talking to them about receiving a new diagnosis or who's going to support their loved one when they're not there.

Those are tough conversations and you're not always prepared to have them, but we have tools and resources to give our case managers to start to think about. How can we plan to have this conversation? How can we take the time that people need and really learn about what their fears are?

00:01:24 Kandice Ferrell, Vice President, Marketing & Communications, SCI

As we educate communities on what we do, we find that people we support often want to be a part of that process because they've had such a beautiful experience and they want to share that with others, they want to also be a part of the solution.

00:01:33 Rachel Harbin, Vice President, Coordination of Community Services, SCI

SCI is so impactful because our change and our innovation is driven by the people that we support. That's what sets us apart - we are always try to do better to help the people that we support live the lives that they want to live.