
**CHOICES.
CONNECTIONS.
COMMUNITIES.**



Under the Supports Planning Services, SCI will assist you to obtain needed home and community based services for which you are eligible based on financial, medical and technical criteria, to include:

- In-Home Personal Care Assistance
- Nurse Monitoring Visits
- Home Delivered Meals
- Assistive Technology
- Medical Equipment
- Home Accessibility Adaptations
- Nutritionists/Dieticians
- Moving from a Nursing Home
- Medical Day Care
- Family Training
- Assisted Living
- Senior Centers
- Behavioral Consultation
- Personal Emergency Supports
- Consumer Training



SCI is accredited based on The Standards for Excellence Institute® which promotes the highest standards for ethics, effectiveness, and accountability in nonprofit governance, management, and operations.

**We are a mobile workforce!
Our Supports Planners live and work
in the communities they serve.**

Serving the following counties in Maryland:

- | | |
|------------------|-------------------|
| • Allegany | • Garrett |
| • Anne Arundel | • Harford |
| • Baltimore City | • Howard |
| • Baltimore | • Montgomery |
| • Charles | • Prince George's |
| • Calvert | • St. Mary's |
| • Carroll | • Washington |
| • Frederick | |

**Do you want to know more about
SCI or choose SCI for your
Supports Planning Services?**

**Call 888-505-8677
or
email SPSinfo@sc-inc.org**

Mailing address:
5283 Corporate Drive, Suite 103
Frederick, MD 21703
Fax: 301-663-9609



***Helping those with self-care needs access
home and community based services.***

Supports Planning Services

Community First Choice - CFC
Community Options Waiver - CO
Community Personal Assistance Service - CPAS
Increased Community Services - ICS

What Can SCI Do for Me?

Assess: We listen to each person and assist in determining where support is needed or desired.

Plan: We will work with you to develop a Plan of Service that addresses your wants, needs, strengths, goals, potential risks, and health needs. We identify services that meet your needs to help you live successfully in the community.

Connect: We help identify and access housing and other resources. We build relationships by connecting you to services in your community.

Monitor: We ensure that people are getting the services and supports detailed in their Plan of Service. We safeguard each person's rights, health, and safety.

Advocate: We educate, inform, and support people to make their own choices and decisions.



Community Oriented

Our Supports Planners are mobile employees based directly in the community. Each is equipped with technology and trained to perform their duties at places that better meet the needs of those receiving our services.

This focus ensures that our services are flexible and more accessible to the people we serve. Our work is able to be completed promptly and efficiently to guarantee more time is spent with the people we serve.

Service Coordination, Inc. (SCI)

SCI is a nonprofit organization in Maryland that supports people of all ages to make choices affecting their lives and to access resources and services in their community.

SCI has been providing quality case management services since 1982. We began as one of the nation's first independent case management initiatives serving older adults, those with disabilities, those with mental health diagnoses, those with medically complex needs, and others. We believed then, and maintain our belief now, that services should be tailored to meet the preferences of the individual.

SCI is currently the largest case management agency in Maryland, serving more than 12,000 people. We also employ over 295 Case Managers in three regions in Maryland. Staff are highly qualified with 95% having a Bachelor's degree or higher and on average five years' experience, and 27% have Masters Degrees. SCI is also unique due to our community based and technological capabilities which allow us to work from anywhere in the communities in which we serve people.



Our Mission

SCI provides quality Supports Planning Services by helping people understand what their choices are and connecting them to resources in their communities in ways that respect their dignity and rights.

We welcome all people who can benefit from our services. We help people understand options in a dignified and respectful way.

We provide quality information and helpful options that can guide people to resources of their choice, ultimately supporting their decisions to connect to available services.

WHAT WE VALUE:

- Understanding People Come First
- Driving Solutions
- Building Connections
- Educating the Community



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