

**CHOICES.  
CONNECTIONS.  
COMMUNITIES.**



Under the Supports Planning Services, SCI will assist you to obtain needed home and community based services for which you are eligible based on financial, medical and technical criteria, to include:

- In-home personal care assistance
- Nurse Monitoring visits
- Home Delivered Meals
- Assistive Technology
- Medical Equipment
- Home Accessibility adaptations
- Nutritionists/Dieticians
- Moving from a nursing home to your home
- Medical Day Care
- Family Training
- Assisted Living
- Senior Centers
- Behavioral Consultation
- Personal Emergency Supports
- Consumer Training
- And more!



SCI is accredited based on The Standards for Excellence Institute® which promotes the highest standards for ethics, effectiveness, and accountability in nonprofit governance, management, and operations.

**Service Coordination, Inc. (SCI)** has a mobile workforce. Supports Planners can work anywhere in the communities we serve in the following counties:

- Allegany
- Anne Arundel
- Baltimore City
- Baltimore
- Charles
- Calvert
- Carroll
- Frederick
- Garrett
- Harford
- Howard
- Montgomery
- Prince George's
- St. Mary's
- Washington

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**Do you want to know more about  
SCI or choose SCI for your  
Supports Planning Services?**

**Call Lora Hawkins RN, at 443-898-3055 or  
email [lhawkins@sc-inc.org](mailto:lhawkins@sc-inc.org)**



**Helping to access community and home based services for older adults, those with disabilities, and others with:**

**Supports Planning Services**

Community First Choice - CFC  
Community Options Waiver - CO  
Community Personal Assistance Service - CPAS  
Increased Community Services - ICS

## What Can SCI Do for Me?

**Assess:** We listen to and observe each person to learn what is important to them.

We assist people to determine where support is needed or desired.

**Plan:** We support the development of a Plan of Service that is tailored to each person's wants and needs.

Supports Planners will work with you to develop a Plan of Service that addresses your strengths, goals, potential risks, and health needs. We identify services that meet your needs to help you live successfully in the community.

**Connect:** We identify and access resources. We build relationships within the community.

**Monitor:** We ensure that people are getting the services and supports detailed in their Plan of Service.

We safeguard each person's rights, health, and safety.

**Advocate:** We educate, inform, and support people to make choices and decisions.

## How Does a Supports Planner help You?

- Educating and assisting you to live the life of your choosing.
- Connecting you to housing and services in your community.
- Ensuring that services delivered are of the highest quality and suit your needs.
- Partnering with other organizations and agencies to develop a broad network of supports and services.

## Service Coordination, Inc. (SCI)

SCI is a nonprofit organization in Maryland that supports people of all ages to make choices affecting their lives and to access resources and services in their community.

SCI has been providing quality case management services since 1982. We began as one of the nation's first independent case management initiatives serving older adults, those with disabilities, those with mental health diagnoses, those with medically complex needs, and others. We believed then, and maintain our belief now, that services should be tailored to meet the preferences of the individual.

SCI is currently the largest case management agency in Maryland, serving more than 12,000 people. We also employ over 295 Case Managers in three regions in Maryland. Staff are highly qualified with 95% having a Bachelor's degree or higher and on average five years' experience, and 27% have Masters Degrees. SCI is also unique due to our community based and technological capabilities which allow us to work from anywhere in the communities in which we serve people.



## Our Mission

SCI provides quality Supports Planning Services by helping people understand what their choices are and connecting them to resources in their communities in ways that respect their dignity and rights.

We welcome all people who can benefit from our services. We help people understand options in a dignified and respectful way.

We provide quality information and helpful options that can guide people to resources of their choice, ultimately supporting their decisions to connect to available services.

## WHAT WE VALUE:

- People Come First
- We Drive Solutions
- We Build Connections
- We Educate



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