

WHAT WE VALUE

People come first.

We show respect and honor for all people in words and actions.

We drive solutions.

We persistently seek opportunities and overcome obstacles.

We navigate systems masterfully to make possibilities a reality.

We build connections.

Because relationships are the foundation of our work, we share strong working relationships with each other and with those outside of our organization.

We educate.

We raise awareness in communities to appreciate the similarities and unique gifts of each person. We explore choices with people we support.



facebook.com/servicecoordination



servicecoordination.wordpress.com



@servicecoord

LOCAL OFFICE PHONE NUMBERS

Service Coordination has a mobile workforce and technological capabilities which allow us to work from virtually anywhere in the communities we serve in the following counties:

- Anne Arundel
- Allegeny
- Baltimore City
- Baltimore
- Carroll
- Frederick
- Garrett
- Harford
- Howard
- Montgomery
- Prince Georges
- Washington

Baltimore Office
(Temporary Location)
1829 Reisterstown Rd., 3rd Floor
Owings Mills, MD 21117
410-235-8110

Frederick Office
5283 Corporate Drive, Suite 103
Frederick, MD 21703
301-663-8044

888-240-6835 (toll free)

For more information about Service Coordination, please visit our website:

servicecoord.org





Service Coordination

is a nonprofit organization serving Baltimore City and 11 counties across Maryland.

We support people of all ages to make choices affecting their lives and to access resources and services in their community.

A service coordinator's job is to:

- Educate and assist individuals to live the life of their choosing.
- Connect individuals with people and services in their community.
- Ensure that services delivered are of the highest quality.

OUR MISSION

Service Coordination provides quality case management services by helping people understand what their choices are and connecting them to resources in their communities in ways that respect their dignity and rights.

**CHOICES.
CONNECTIONS.
COMMUNITIES.**



We welcome all people who can benefit from our services. We help people understand options in a dignified and respectful way.

We provide quality information and helpful options that can guide people to resources of their choice, ultimately supporting their decisions to connect to available services.

2016 Vision

People experience the quality of life they choose. They are connected to an array of quality supports and services that are tailored to each of their unique wants and needs. People are valued in and by their communities.

WHAT WE DO

Assess

We listen to and observe each person to learn what is important to them.

We assist people to determine where support is needed or desired.

Plan

We support the development of plans that are tailored to each person's wants and needs.

We examine the seven life areas of health, home, relationships, money, work, school and leisure.

Connect

We identify and access resources.

We build relationships within the community.

Monitor

We ensure that people are getting the services and supports detailed in their plans.

We safeguard each person's rights and health and safety.

Advocate

We educate, inform and support people to make choices and decisions.

We partner with other organizations and agencies to develop a broad network of supports and services.